## Oracle® Retail Integration Cloud Services

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# Contents

Send Us Your Comments		
Preface	ix	
Audience	ix	
Customer Support	ix	
Improved Process for Oracle Retail Documentation Corrections		
Oracle Help Center (docs.oracle.com)	х	
Conventions	х	

### 1 Administrative Tasks

Oracle Support	1-1
Oracle Identity Cloud Service User and Group Management	1-1
Retail Integration Cloud Services Default Enterprise Roles	1-1

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Oracle welcomes customers' comments and suggestions on the quality and usefulness of this document.

Your feedback is important, and helps us to best meet your needs as a user of our products. For example:

- Are the implementation steps correct and complete?
- Did you understand the context of the procedures?
- Did you find any errors in the information?
- Does the structure of the information help you with your tasks?
- Do you need different information or graphics? If so, where, and in what format?
- Are the examples correct? Do you need more examples?

If you find any errors or have any other suggestions for improvement, then please tell us your name, the name of the company who has licensed our products, the title and part number of the documentation and the chapter, section, and page number (if available).

**Note:** Before sending us your comments, you might like to check that you have the latest version of the document and if any concerns are already addressed. To do this, access the Online Documentation available on the Oracle Technology Network Web site. It contains the most current Documentation Library plus all documents revised or released recently.

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## Preface

This guide describes the administration tasks for Oracle Retail Integration Cloud Services.

### Audience

This guide is intended for administrators.

This guide describes the administration tasks for Oracle Retail Integration Cloud Services.

### **Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

### Improved Process for Oracle Retail Documentation Corrections

To more quickly address critical corrections to Oracle Retail documentation content, Oracle Retail documentation may be republished whenever a critical correction is needed. For critical corrections, the republication of an Oracle Retail document may at times not be attached to a numbered software release; instead, the Oracle Retail document will simply be replaced on the Oracle Technology Network Web site, or, in the case of Data Models, to the applicable My Oracle Support Documentation container where they reside.

Oracle Retail product documentation is available on the following web site:

https://docs.oracle.com/en/industries/retail/index.html

An updated version of the applicable Oracle Retail document is indicated by Oracle part number, as well as print date (month and year). An updated version uses the same part number, with a higher-numbered suffix. For example, part number E123456-02 is an updated version of a document with part number E123456-01.

If a more recent version of a document is available, that version supersedes all previous versions.

## Oracle Help Center (docs.oracle.com)

Oracle Retail product documentation is available on the following web site: <a href="https://docs.oracle.com/en/industries/retail/index.html">https://docs.oracle.com/en/industries/retail/index.html</a>

(Data Model documents can be obtained through My Oracle Support.)

## Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

# Administrative Tasks

This chapter describes the processes for maintaining users and roles as well as batch processes.

For information regarding standard end user activities like creating and viewing reports, please see the *Oracle Retail Integration Cloud Services User Guide*.

### **Oracle Support**

It is considered to be a best practice to have all Oracle Retail Integration Cloud Services support requests submitted through a single point of contact for that customer environment; the client designated administrator is usually designated to perform this role.

The link to use when submitting Service Requests (SR) is:

https://support.oracle.com

### **Oracle Identity Cloud Service User and Group Management**

Oracle Identity Cloud Service (IDCS) provides an innovative, fully integrated service that delivers all the core identity and access management capabilities through a multi-tenant Cloud platform.

For instructions on managing users and groups in IDCS, follow the Manage Users and Groups IDCS document at the following URL:

https://docs.oracle.com/en/cloud/paas/identity-cloud/index.html

### **Retail Integration Cloud Services Default Enterprise Roles**

Retail Integration Cloud Services is built with role-based access. Permissions are associated with roles.

The following roles are available:

#### **RIB User Roles**

Role Name	Admin Role	Operator Role	Monitor Role
Group Name	ribAdminGroup	ribOperatorGroup	ribMonitorGroup
Start/Stop Adapters	Yes	Yes	No
Change Log levels	Yes	Yes	No

Role Name	Admin Role	Operator Role	Monitor Role
Group Name	ribAdminGroup	ribOperatorGroup	ribMonitorGroup
View Logs	Yes	Yes	Yes

### **BDI Batch Admin Security Roles**

Role Name	Admin Role	Operator Role	Monitor Role
Group Name	BdiJobAdminGroup	BdiJobOperatorGroup	BdiJobMonitorGroup
Edit configuration from UI	Yes	No	No
Create/update/de lete system options	Yes	No	No
Create/update/de lete system credentials	Yes	No	No
View credentials	Yes	No	No
Run Jobs	Yes	Yes	No
Monitor Jobs	Yes	Yes	Yes
HTTP GET method access to rest services	Yes	Yes	Yes
HTTP POST/PUT/DELE TE method access to rest services	Yes	Restricted to few services.	No

### **BDI Process Flow Security Roles**

		<u> </u>	
Role Name	Admin Role	Operator Role	Monitor Role
Group Name	BdiProcessAdmin Group	BdiProcessOperator Group	BdiProcessMonitorG roup
Update Process DSL	Yes	No	No
Start/Restart Process	Yes	Yes	No
All other services	Yes	Yes	No
Read only Access to Process Flow Live, Manage Process Flow,	Yes	Yes	Yes
Historical Process Flow Executions,			
System Logs UI tabs.			
HTTP GET method access to rest services	Yes	Yes	Yes

Role Name	Admin Role	Operator Role	Monitor Role
Group Name	BdiProcessAdmin Group	BdiProcessOperator Group	BdiProcessMonitorG roup
HTTP POST/PUT/DELE TE method access to rest services	Yes	Restricted to few services.	No

### **BDI Scheduler Security Roles**

Role Name	Admin Role	Operator Role	Monitor Role
Group Name	BdiSchedulerAdmin Group	BdiSchedulerOperator Group	BdiSchedulerMonitorG roup
View and search	Yes	Yes	Yes
Create schedule	Yes	No	No
Edit schedule	Yes	No	No
Delete schedule	Yes	No	Yes
Manual run schedule	Yes	Yes	Yes
Disable schedule	Yes	Yes	No
Enable schedule	Yes	Yes	No
HTTP GET method access to rest services	Yes	Yes	Yes
HTTP POST/PUT/DELE TE method access to rest services	Yes	Yes	No